

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**
(Not for submission under 37 CFR 1.99)

Application Number	09698491
Filing Date	2000-10-27
First Named Inventor	Nereida M. Menendez
Art Unit	3629
Examiner Name	Vig, Naresh
Attorney Docket Number	51017-80716

CERTIFICATION STATEMENT

Please see 37 CFR 1.97 and 1.98 to make the appropriate selection(s):

That each item of information contained in the information disclosure statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of the information disclosure statement. See 37 CFR 1.97(e)(1).

OR

That no item of information contained in the information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the person signing the certification after making reasonable inquiry, no item of information contained in the information disclosure statement was known to any individual designated in 37 CFR 1.56(c) more than three months prior to the filing of the information disclosure statement. See 37 CFR 1.97(e)(2).

See attached certification statement.
 Fee set forth in 37 CFR 1.17 (p) has been submitted herewith.
 None

SIGNATURE

A signature of the applicant or representative is required in accordance with CFR 1.33, 10.16. Please see CFR 1.4(d) for the form of the signature.

Signature	/Benjamin L. Volk, Jr./	Date (YYYY-MM-DD)	2009-05-14
Name/Print	Benjamin L. Volk, Jr.	Registration Number	48017

This collection of information is required by 37 CFR 1.97 and 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1 hour to complete, including gathering, preparing and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Privacy Act Statement

The Privacy Act of 1974 (P.L. 93-579) requires that you be given certain information in connection with your submission of the attached form related to a patent application or patent. Accordingly, pursuant to the requirements of the Act, please be advised that: (1) the general authority for the collection of this information is 35 U.S.C. 2(b)(2); (2) furnishing of the information solicited is voluntary; and (3) the principal purpose for which the information is used by the U.S. Patent and Trademark Office is to process and/or examine your submission related to a patent application or patent. If you do not furnish the requested information, the U.S. Patent and Trademark Office may not be able to process and/or examine your submission, which may result in termination of proceedings or abandonment of the application or expiration of the patent.

The information provided by you in this form will be subject to the following routine uses:

1. The information on this form will be treated confidentially to the extent allowed under the Freedom of Information Act (5 U.S.C. 552) and the Privacy Act (5 U.S.C. 552a). Records from this system of records may be disclosed to the Department of Justice to determine whether the Freedom of Information Act requires disclosure of these record s.
2. A record from this system of records may be disclosed, as a routine use, in the course of presenting evidence to a court, magistrate, or administrative tribunal, including disclosures to opposing counsel in the course of settlement negotiations.
3. A record in this system of records may be disclosed, as a routine use, to a Member of Congress submitting a request involving an individual, to whom the record pertains, when the individual has requested assistance from the Member with respect to the subject matter of the record.
4. A record in this system of records may be disclosed, as a routine use, to a contractor of the Agency having need for the information in order to perform a contract. Recipients of information shall be required to comply with the requirements of the Privacy Act of 1974, as amended, pursuant to 5 U.S.C. 552a(m).
5. A record related to an International Application filed under the Patent Cooperation Treaty in this system of records may be disclosed, as a routine use, to the International Bureau of the World Intellectual Property Organization, pursuant to the Patent Cooperation Treaty.
6. A record in this system of records may be disclosed, as a routine use, to another federal agency for purposes of National Security review (35 U.S.C. 181) and for review pursuant to the Atomic Energy Act (42 U.S.C. 218(c)).
7. A record from this system of records may be disclosed, as a routine use, to the Administrator, General Services, or his/her designee, during an inspection of records conducted by GSA as part of that agency's responsibility to recommend improvements in records management practices and programs, under authority of 44 U.S.C. 2904 and 2906. Such disclosure shall be made in accordance with the GSA regulations governing inspection of records for this purpose, and any other relevant (i.e., GSA or Commerce) directive. Such disclosure shall not be used to make determinations about individuals.
8. A record from this system of records may be disclosed, as a routine use, to the public after either publication of the application pursuant to 35 U.S.C. 122(b) or issuance of a patent pursuant to 35 U.S.C. 151. Further, a record may be disclosed, subject to the limitations of 37 CFR 1.14, as a routine use, to the public if the record was filed in an application which became abandoned or in which the proceedings were terminated and which application is referenced by either a published application, an application open to public inspections or an issued patent.
9. A record from this system of records may be disclosed, as a routine use, to a Federal, State, or local law enforcement agency, if the USPTO becomes aware of a violation or potential violation of law or regulation.

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**
(Not for submission under 37 CFR 1.99)

Application Number	09698491
Filing Date	2000-10-27
First Named Inventor	Nereida M. Menendez
Art Unit	3629
Examiner Name	Vig, Naresh
Attorney Docket Number	51017-80716

U.S.PATENTS						<input type="button" value="Remove"/>
Examiner Initial*	Cite No	Patent Number	Kind Code ¹	Issue Date	Name of Patentee or Applicant of cited Document	Pages,Columns,Lines where Relevant Passages or Relevant Figures Appear
	1					

If you wish to add additional U.S. Patent citation information please click the Add button.

U.S.PATENT APPLICATION PUBLICATIONS						<input type="button" value="Remove"/>
Examiner Initial*	Cite No	Publication Number	Kind Code ¹	Publication Date	Name of Patentee or Applicant of cited Document	Pages,Columns,Lines where Relevant Passages or Relevant Figures Appear
	1	20010016825		2001-06-23	Pugliese, III et al.	
	2	20010034690		2001-10-25	Joseph	
	3	20010034700		2001-10-25	Foss et al.	
	4	20010056361		2001-12-27	Sendouda	
	5	20010056363		2001-12-27	Gantz et al.	

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**
(Not for submission under 37 CFR 1.99)

Application Number	09698491
Filing Date	2000-10-27
First Named Inventor	Nereida M. Menendez
Art Unit	3629
Examiner Name	Vig, Naresh
Attorney Docket Number	51017-80716

6	20020007291		2002-01-17	Miller et al.	
7	20020022979		2002-02-21	Whipp et al.	
8	20020026337		2002-02-28	Sasaki	
9	20020065688		2002-05-30	Charlton et al.	
10	20020069093		2002-06-06	Stanfield	
11	20020072963		2002-06-13	Jonge	
12	20020077871		2002-06-20	Udelhoven et al.	
13	20020099575	A1	2002-07-25	Hubbard et al.	
14	20020099618		2002-07-25	Stiberman	
15	20020116233		2002-08-22	Kuge	
16	20020156553		2002-10-24	Read	

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**
(Not for submission under 37 CFR 1.99)

Application Number	09698491
Filing Date	2000-10-27
First Named Inventor	Nereida M. Menendez
Art Unit	3629
Examiner Name	Vig, Naresh
Attorney Docket Number	51017-80716

	17	20020169643		2002-11-14	Petite et al.	
	18	20020186144	A1	2002-12-12	Meunier	
	19	20020198767		2002-12-26	Kim	
	20	20030004761		2003-01-02	Lampe et al.	
	21	20030004792		2003-01-02	Townzen et al.	
	22	20030033175		2003-02-13	Ogura et al.	
	23	20030034873		2003-02-20	Chase et al.	
	24	20030040944		2003-02-27	Hileman	
	25	20030090363		2003-05-15	OGURA et al.	
	26	20030120522		2003-06-26	Uyeki	
	27	20030125961		2003-07-03	Janda	

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**
(Not for submission under 37 CFR 1.99)

Application Number	09698491
Filing Date	2000-10-27
First Named Inventor	Nereida M. Menendez
Art Unit	3629
Examiner Name	Vig, Naresh
Attorney Docket Number	51017-80716

	28	20030149600		2003-08-07	Williams	
	29	20030149617		2003-08-07	Kobayashi	
	30	20040002895		2004-01-01	Asari et al.	
	31	20040006498		2004-01-08	Ohtake et al.	
	32	20040010338		2004-01-15	Ogura et al.	
	33	20040044592		2004-03-04	Ubik et al.	
	34	20040054561		2004-03-18	Ogura et al.	
	35	20040073440		2004-04-15	Garbers et al.	
	36	20040122561		2004-06-24	Fujinuma et al.	
	37	20040158483		2004-08-12	Lecouturier	
	38	20040176969		2004-09-09	Fujinuma	

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**
(Not for submission under 37 CFR 1.99)

Application Number	09698491
Filing Date	2000-10-27
First Named Inventor	Nereida M. Menendez
Art Unit	3629
Examiner Name	Vig, Naresh
Attorney Docket Number	51017-80716

	39	20040260470		2004-12-23	Rast	
	40	20050021378	A1	2005-01-27	Weinstock et al.	
	41	20050091087	A1	2005-04-28	Smith et al.	
	42	20050099320		2005-05-12	Nath et al.	
	43	20050108089		2005-05-19	Ehrman et al.	
	44	20050159988		2005-07-21	Ramseyer	
	45	20050182671		2005-08-18	Miyauchi	
	46	20050206502		2005-09-22	Bernitz	
	47	20050216296		2005-09-29	Kokubu	
	48	20050256762		2005-11-17	Dar et al.	
	49	20050259353		2005-11-24	Magnusson	

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**
(Not for submission under 37 CFR 1.99)

Application Number	09698491
Filing Date	2000-10-27
First Named Inventor	Nereida M. Menendez
Art Unit	3629
Examiner Name	Vig, Naresh
Attorney Docket Number	51017-80716

	50	20060136291		2006-06-22	Morita et al.		
--	----	-------------	--	------------	---------------	--	--

If you wish to add additional U.S. Published Application citation information please click the Add button

FOREIGN PATENT DOCUMENTS

Examiner Initial*	Cite No	Foreign Document Number ³	Country Code ²	Kind Code ⁴	Publication Date	Name of Patentee or Applicant of cited Document	Pages, Columns, Lines where Relevant Passages or Relevant Figures Appear	T ⁵
	1	00052601	WO		2000-09-08	GLOBAL RESERVATION SYSTEMS INC		<input type="checkbox"/>
	2	02001195683	JP	A	2001-07-19	Japan Aviation Electron et al.		<input type="checkbox"/>
	3	97/17680	WO		1997-05-15	Tagawa Richard S		<input checked="" type="checkbox"/>
	4	02057873	WO		2002-07-25	Anc Rental Corp		<input type="checkbox"/>
	5	02067079	WO		2002-08-29	Anc Rental Corp		<input type="checkbox"/>
	6	02080646	WO		2002-10-17	Anc Rental Corp		<input type="checkbox"/>

If you wish to add additional Foreign Patent Document citation information please click the Add button

NON-PATENT LITERATURE DOCUMENTS

Examiner Initials*	Cite No	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc), date, pages(s), volume-issue number(s), publisher, city and/or country where published.	T ⁵
--------------------	---------	---	----------------

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**
(Not for submission under 37 CFR 1.99)

Application Number	09698491
Filing Date	2000-10-27
First Named Inventor	Nereida M. Menendez
Art Unit	3629
Examiner Name	Vig, Naresh
Attorney Docket Number	51017-80716

1	"Alamo Express Plus Customer Service Request Items", 2 pages, file created date of December 1994	<input type="checkbox"/>
2	"Alamo Express Plus is an innovative new process", 1 page, file created dated of February 1994	<input type="checkbox"/>
3	"Alamo Rent A Car, Inc. Computer and Communication Services Request", 1 page, request date of October 15, 1995	<input type="checkbox"/>
4	"Alamo Rent-A-Car, Welcome to Quicksilver(SM), Alamo's expedited rental service", downloaded from web.archive.org (the date format is -- http://www.archive.org/web/yyyymmdd...), 16 pages	<input type="checkbox"/>
5	"Computer Service Request for ALEX/ALEX+ Enhancements/Modifications", 2 pages, file created date of June 1995	<input type="checkbox"/>
6	"Counterless Rental Product", file created date of December 1993, 9 pages	<input type="checkbox"/>
7	"How Can You Rent a Car in 60 Seconds or Less?", 1 page, 1996	<input type="checkbox"/>
8	"Kiosk Locations", 1 page, file created date of December 1994	<input type="checkbox"/>
9	"Less than 60 Seconds!!", 1 page, file created dated of October 1993	<input type="checkbox"/>
10	"Locations with Alamo Express Plus Self-Service Kiosks", 1 page, file created date of March 1995	<input type="checkbox"/>
11	"National Car Rental - The car rental company of choice", downloaded from web.archive.org (the date format is -- http://www.archive.org/web/yyyymmdd...), 7 pages	<input type="checkbox"/>

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**
(Not for submission under 37 CFR 1.99)

Application Number	09698491
Filing Date	2000-10-27
First Named Inventor	Nereida M. Menendez
Art Unit	3629
Examiner Name	Vig, Naresh
Attorney Docket Number	51017-80716

12	"Preferred Customer Marketing: Frequency & Retention/Alamo Express Plus", 1 page, file created date of January 1996	<input type="checkbox"/>
13	"Premier Service Product", 2 pages, file created date of January 1995	<input type="checkbox"/>
14	"Quick-start your trip!", 1 page, August 1998	<input type="checkbox"/>
15	"Rent a car in less than 60 seconds - 4 easy steps", 1 page, July 1996	<input type="checkbox"/>
16	"Rent a Car in less than 60 seconds", 1 page, July 1997	<input type="checkbox"/>
17	"System Modifications/Enhancements", 2 pages, file created date of September 1995	<input type="checkbox"/>
18	"Why slow down if you don't have to?", 1 page, December 1994	<input type="checkbox"/>
19	Advisory Action for 09/698,502 dated November 3, 2004	<input type="checkbox"/>
20	Alamo Rates and Reservations from the Internet of date March 3, 2000, 10 pages	<input type="checkbox"/>
21	Alex Plus Description, "I'm going to spend the next fifteen minutes talking about Alamo Express Plus", file created date of December 1993, 11 pages	<input type="checkbox"/>
22	Alex Plus Description, "This morning I am going to be reviewing our accomplishments for the Alamo Express and Alex Plus products in 1994", 1994, 14 pages	<input type="checkbox"/>

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**
(Not for submission under 37 CFR 1.99)

Application Number	09698491
Filing Date	2000-10-27
First Named Inventor	Nereida M. Menendez
Art Unit	3629
Examiner Name	Vig, Naresh
Attorney Docket Number	51017-80716

	23	ARMS/400 User Manual, 1999, 74 pages	<input type="checkbox"/>
	24	Breezenet, www.bnrm.com retrieved from the Internet Archive Wayback Machine of date November 16, 1999, 15 pp.	<input type="checkbox"/>
	25	Decision on Appeal for 09/698,502 dated February 20, 2008	<input type="checkbox"/>
	26	Enterprise Computer Assisted Rental System Workbook, September 1997, 96 pages	<input type="checkbox"/>
	27	Examiner's Answer for 09/698,502 dated April 25, 2005	<input type="checkbox"/>
	28	Examiner's Answer for 09/698,502 dated March 7, 2007	<input type="checkbox"/>
	29	Examiner's Answer for 09/698,552 dated December 9, 2008	<input type="checkbox"/>
	30	Examiner's Answer for 09/698,552 dated June 28, 2007	<input type="checkbox"/>
	31	Examiner's Answer for 09/698,552 dated March 8, 2007	<input type="checkbox"/>
	32	GLEICK, JAMES, "Patently Absurd", The New York Times Magazine, March 12, 2000, pp. 44-49	<input type="checkbox"/>
	33	Hertz #1 Awards: Additional Information, from web.archive.org/web/19980707191749/www.hertz.com/spec/oneaward/moreinfo.html , 1 page	<input type="checkbox"/>

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**
(Not for submission under 37 CFR 1.99)

Application Number	09698491
Filing Date	2000-10-27
First Named Inventor	Nereida M. Menendez
Art Unit	3629
Examiner Name	Vig, Naresh
Attorney Docket Number	51017-80716

34	Hertz #1 Club Gold, "The fast, easy way to rent a car around the world", from web.archive.org/web/1998070194845/www.hertz.com/serv/us/gold/learnmore.html, 2 pages	<input type="checkbox"/>
35	Hertz #1 Club Gold, Copyright 1998, 1 page	<input type="checkbox"/>
36	Hertz Programs & Services, "The Program That Gives You the Power of Choice", http://web.archive.org/web/19990202233923/www.hertz.com/serv/us/no1awards/, 1 page	<input type="checkbox"/>
37	Hertz Rate and General Information, "Rate and General Information Screen", from web.archive.org/web/19970403232557/www.hertz.com/InteractiveRes/htm..., 1 page	<input type="checkbox"/>
38	Hertz Rate and General Information, "Rate and General Information Screen", from web.archive.org/web/19970403232557/www.hertz.com/InteractiveRes/htm..., 1 page	<input type="checkbox"/>
39	Hertz Rate and General Information, "Rate and General Information Screen", from web.archive.org/web/19970403232557/www.hertz.com/InteractiveRes/htm/isexckno, 2 pages	<input type="checkbox"/>
40	Hertz Rates & Reservations, "Interactive Rates & Reservations", from web.archive.org/web/19980204060125/www.hertz.com/res/index, 1 page	<input type="checkbox"/>
41	Hertz Rates & Reservations, "Interactive Rates & Reservations", from web.archive.org/web/1999042901120/www.hertz.com/interactiveres/htm/sdfindx.htm, 2 pages	<input type="checkbox"/>
42	Hertz Rates & Reservations, "Introducing our new Interactive Rates and Reservations!", from web.archive.org/web/19970403232029/www.hertz.com/re/index, 1 page	<input type="checkbox"/>
43	Hertz Rent A Car, "What's New at Hertz?", from web.archive.org/web/19990222135345/www.hertz.com/index.html, 1 page	<input type="checkbox"/>
44	Hertz Services: #1 Club Gold, "United States Programs", from web.archive.org/web/19970403234524/www.hertz.com/serv/us/program_gold.html, 1 page	<input type="checkbox"/>

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**
(Not for submission under 37 CFR 1.99)

Application Number	09698491
Filing Date	2000-10-27
First Named Inventor	Nereida M. Menendez
Art Unit	3629
Examiner Name	Vig, Naresh
Attorney Docket Number	51017-80716

45	Hertz Services: #1 Club Gold: Canopy Service Locations, from web.archive.org/web/19970404001239/www.hertz.com/serv/us/program_gold_loc.html, 1 page	<input type="checkbox"/>
46	Hertz Services: #1 Club Gold: Special Services, from web.archive.org/web/19970404001231/www.hertz.com/serv/us/program_gold_spec.html, 2 pages	<input type="checkbox"/>
47	Hertz Services: #1 Club Gold: Canopy Service, "Hertz #1 Club Gold Counter Service", from web.archive.org/web/19970404001224/www.hertz.com/serv/us/program_gold_coun.html, 1 page	<input type="checkbox"/>
48	Hertz Services: #1 Club Gold: Canopy Service, from web.archive.org/web/19970404001216/www.hertz.com/serv/us/program_gold_can.html, 1 page	<input type="checkbox"/>
49	Hertz Services: Hertz #1 Club, "A Special Time-Saving Service", from web.archive.org/web/19990203024508/www.hertz.com/serv/us/no1club/, 1 page	<input type="checkbox"/>
50	Hertz Services: Hertz #1 Club, "Hertz #1 Club A Special Time-Saving Service", Copyright 1998, 1 page	<input type="checkbox"/>

If you wish to add additional non-patent literature document citation information please click the Add button

EXAMINER SIGNATURE

Examiner Signature Naresh Vig Date Considered 06/06/2009

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through a citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ See Kind Codes of USPTO Patent Documents at www.USPTO.GOV or MPEP 901.04. ² Enter office that issued the document, by the two-letter code (WIPO Standard ST.3). ³ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document.

⁴ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. ⁵ Applicant is to place a check mark here if English language translation is attached.